# ICIS Cloud Based E-Service Maintenance Systems Service and Account Management System Overview

## **Cloud Based E-Service Maintenance Systems**

#### Overview

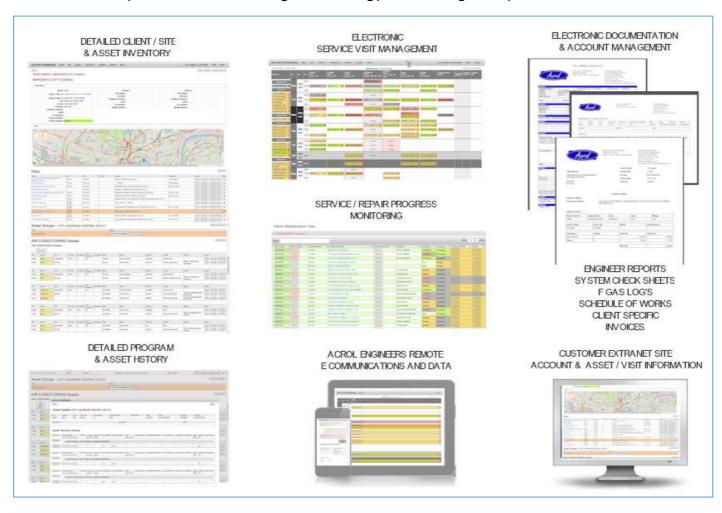
Cloud based E-Management System built for Acrol AC Ltd and now available as an off the shelf package allows clients to have the peace of mind that all site assets are clearly identified and detailed in terms of make, model, serial numbers, type, location. As well as detailed records of all service or repair programs (visits).

The service system also keeps detailed historic records of all maintenance programs carried out as well as detailed historical details of all service or repair work undertaken on AC and Refrigeration site asset.

The system ultimate aim is to allow clients take control of all their AC assets by simply logging in to their own client / site account where they can view / access, all relevant records and details regarding Air Conditioning asset status and related compliance documentation. This optional / additional e service is available, currently, on request.

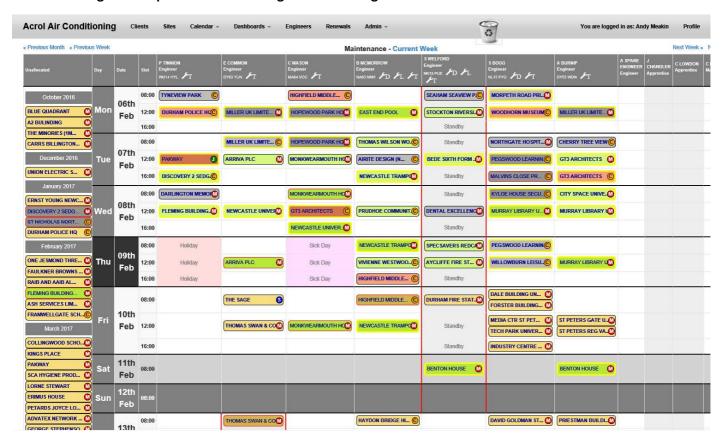
#### **Overview of E Services**

## Electronic Services / Maintenance Scheduling & Monitoring / Asset Management / Communications

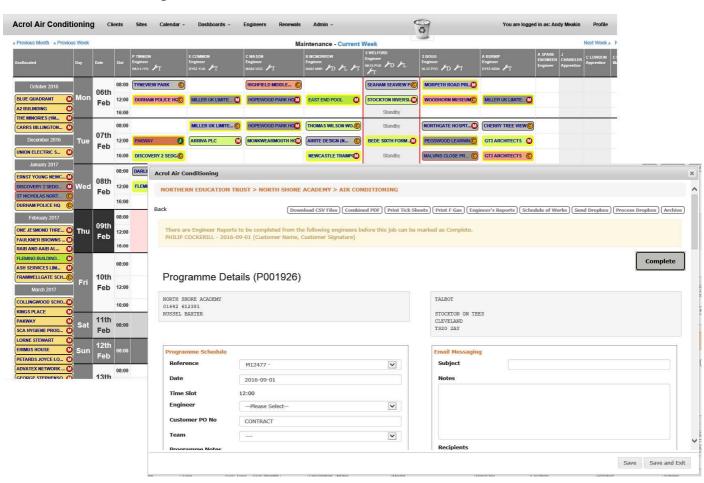


The systems provided by ICIS, in conjunction with advanced ICT technologies, provide for comprehensive air conditioning asset management and conformance. Further details regarding the system capabilities are outlined below.

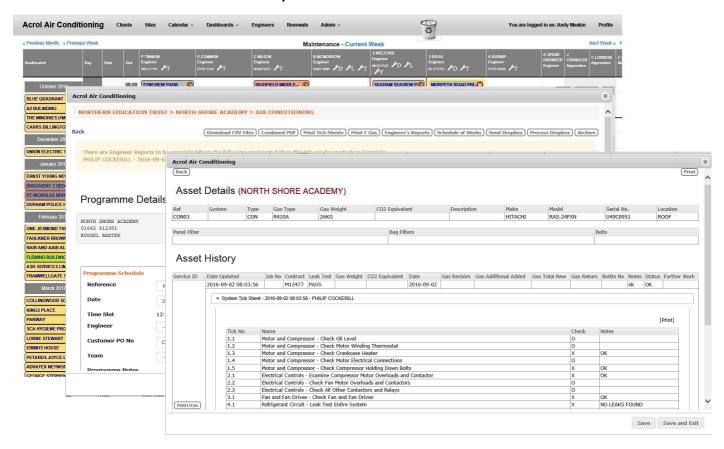
## **Electronic Drag and Drop T Card Service Program Scheduling**



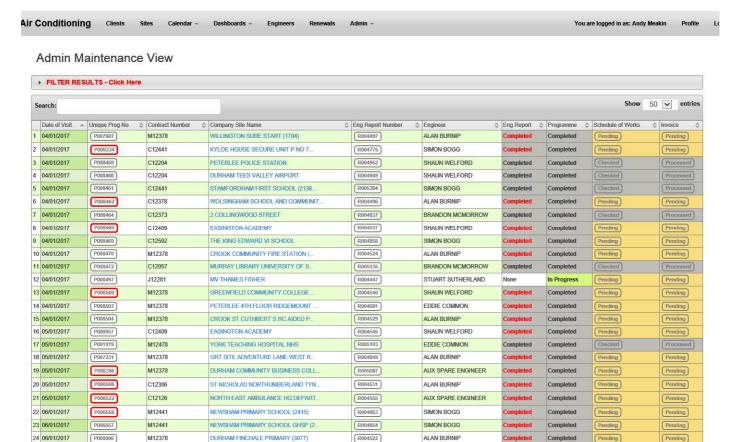
#### **Click to View Detailed Program and Asset Information**



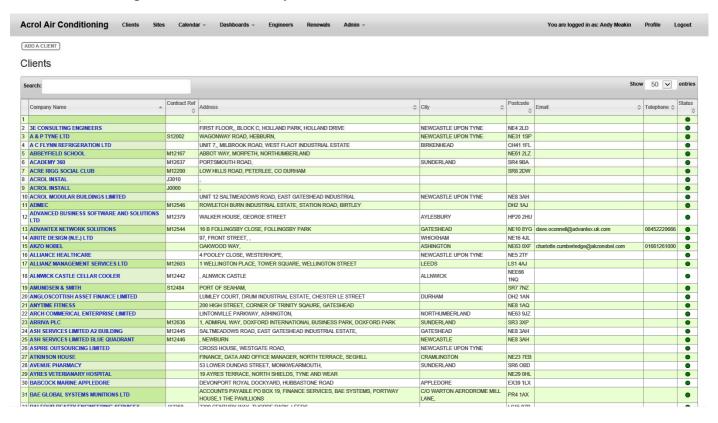
#### **Detailed Asset Information and Asset History**



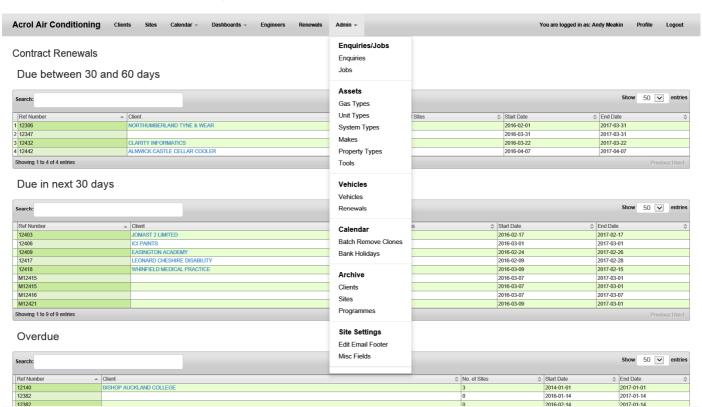
### Admin Program Monitoring Status - Real Time Updates



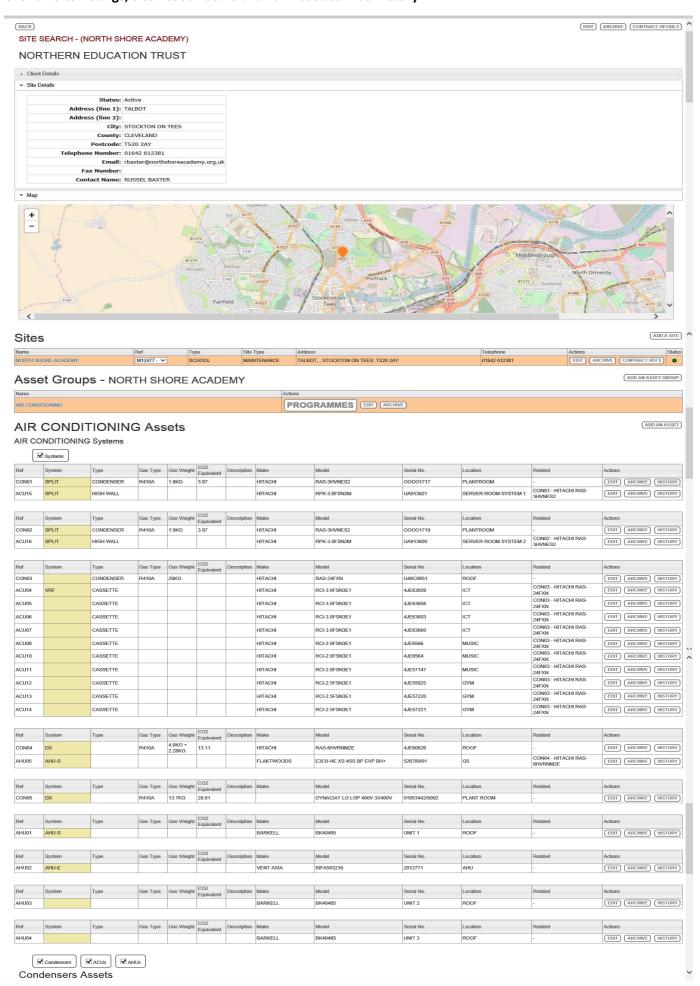
#### **Client and Site Listings – Advanced Search Capabilities**



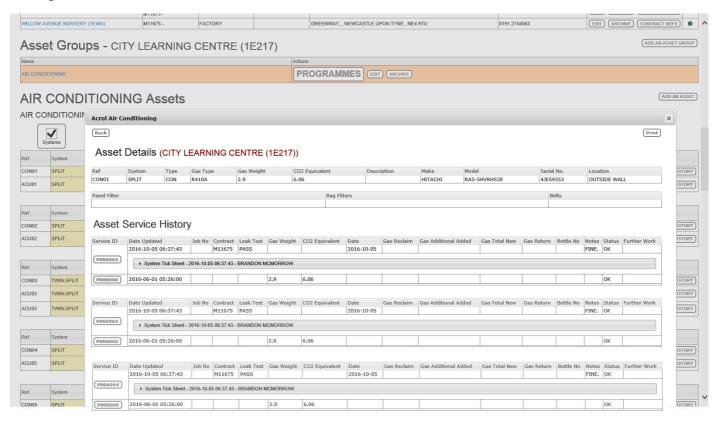
# Service Contract Renewal Scheduling - Advanced Administrative Tools



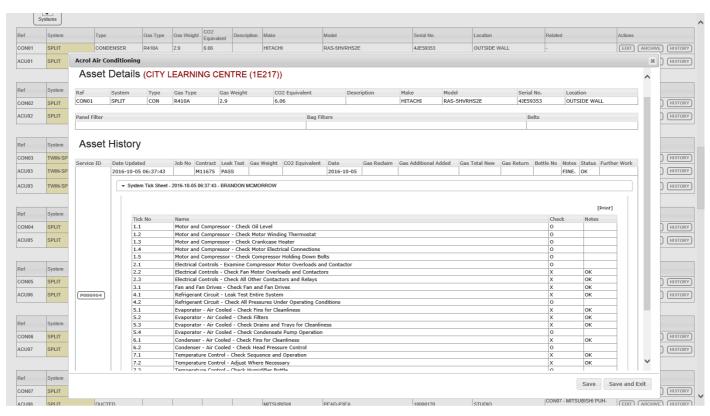
## Client - Site Listings, Site Asset Details and Full Asset Service History



# **Full Digital Site Service Visit Historical Records.**

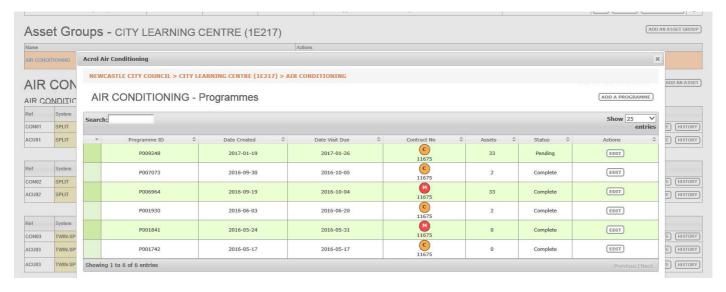


# **Detailed Expandable Record of Each Asset Service**



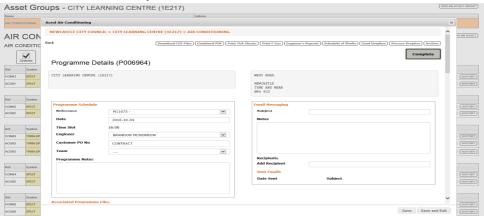
Digital data collected can be utilised for accurate monitoring and reporting services on the condition and efficiencies of all customer assets. This data also provides for comprehensive compliance / conformance information and associated documentation, helping customers with regards to all HSE related issues.

# **Electronic Site Maintenance Visit or Repair Visit Scheduling and Records**

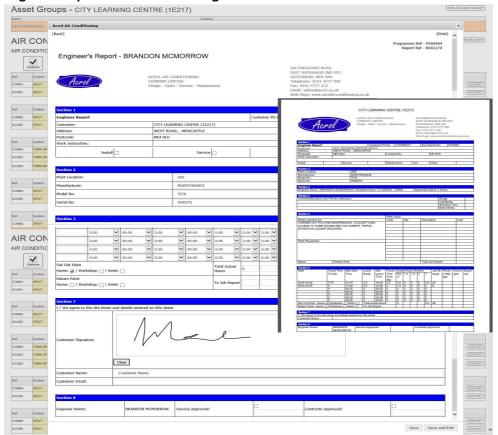


# **Detailed Site Visit Program Details - Including:**

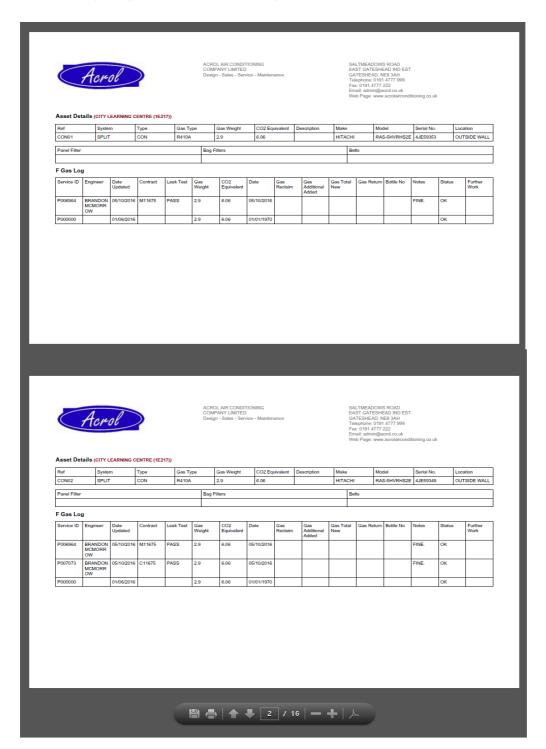
All Assets Serviced or Repaired



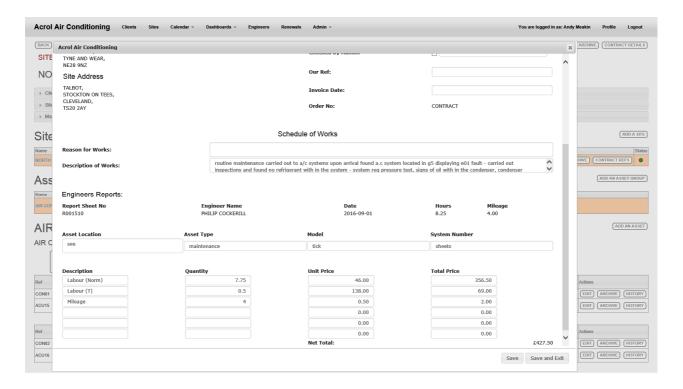
Engineer Reports and Electronic Sign Off



# • F Gas History / Log for All Assets Requiring F Gas Records



#### • Schedule of Works



## Invoices

The system also keeps up to date records of all schedule of works documentation and invoicing. Ensuring that Acrol has all relevant information at the touch of a button and can provide customers with complete peace of mind regarding their Air Conditioning and Refrigeration efficiency as well as all relevant conformance documentation.

The system also provide for emergency call out scheduling and communications in the event of out of hours problems occurring.

The ICIS cloud based intelligent e-systems help monitor asset performance to ensure customer services and working environments perform at optimum efficiencies.